

## Product Near-End-of-Life Notification

# SocketModem<sup>®</sup> EDGE Embedded Cellular Modems MTSMC-E1-xx Models

## Replacement Models Available

Date: August 26, 2015

### I. Summary

Due to the discontinuation of critical components and availability of newer models, the SocketModem<sup>®</sup> EDGE (MTSMC-E1-xx) models listed in this announcement are changing status from **Not Recommended for New Designs (NRFND)** to **Near-End-of-Life (NEOL)**. It is recommended that customers transition to the suggested replacement models at their earliest convenience.

To assist you in finding the most suitable substitute product that meets your needs, please contact your MultiTech sales representative immediately. Call us at (888) 288-5470 or +(763) 785-3500, email us at [sales@multitech.com](mailto:sales@multitech.com) or refer to [www.multitech.com](http://www.multitech.com).

#### Contents:

- [I. Summary](#)
- [II. Part Numbers Impacted](#)
- [III. Key Dates](#)
- [IV. Stock Rotation](#)
- [V. Warranty and Support](#)
- [VI. Suggested Action Plan](#)
- [VII. Additional Information](#)

### Important Note:

*The products listed in this announcement use a 2G EDGE/GPRS modem. Whilst there are several hundred GSM carriers globally, a small number have announced plans to sunset their GSM network, including one of the major North American carriers by approximately January 1<sup>st</sup>, 2017. Please consult your local carrier(s) and MultiTech sales representative for additional information and product options.*

### II. Part Numbers Impacted

NEOL Ordering Part #	UPC	Recommended Replacements SocketModem <sup>®</sup> Cell (LTE & HSPA+ Models)	UPC
MTSMC-E1	789407348631	MTSMC-LAT1 MTSMC-LEU1 MTSMC-H5 MTSMC-G3-EU	789407359279 789407359354 789407354557 789407356094
MTSMC-E1-SP	789407348624	MTSMC-LAT1-SP MTSMC-LEU1-SP MTSMC-H5-SP MTSMC-G3-EU-SP	789407359286 789407359361 789407354540 789407356100

NEOL Ordering Part #	UPC	Recommended Replacements SocketModem <sup>®</sup> Cell (LTE & HSPA+ Models)	UPC
MTSMC-E1-V*	789407348617	MTSMC-LAT1 MTSMC-LEU1 MTSMC-H5 MTSMC-G3-EU	789407359279 789407359354 789407354557 789407356094
MTSMC-E1-V-SP*	789407348600	MTSMC-LAT1-SP MTSMC-LEU1-SP MTSMC-H5-SP MTSMC-G3-EU-SP	789407359286 789407359361 789407354540 789407356100

\*MultiTech no longer offers SocketModem models with voice support. If you happen to be using these models as data only devices these recommended replacements are suitable replacements.

MTSMC-Lxxx, MTSMC-H5-xx and MTSMC-G3-xx models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

### III. Key Dates

**Availability of New Ordering Part Numbers:** Available now

**NEOL Date of Old Ordering Part Numbers:** August 26, 2015

**Last Time Buy Date:** December 18, 2015

**End-of-Life (EOL)/Last Time Ship Date:** June 17, 2016

#### Last Time Buy Information

- By December 18, 2015, submit confirmed order quantities for guaranteed availability with a Non Cancellable, Non Returnable (NCNR) order of MTSMC-E1-xx products through June 17, 2016.
- MultiTech will be purchasing additional critical components for stocking inventory. These will be available on a first come, first serve basis with a confirmed purchase order that is received by December 18, 2015.

*Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.*

### IV. Stock Rotation

Stock rotation claims will be allowed for sixty (60) days after the product Last Time Ship date.

### V. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

## VI. Suggested Action Plan:

To help facilitate the transition to one of the replacement models, we recommend the following actions be taken:

- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining MTSMC-E1-xx devices that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of embedded modems.
- Note that the current SocketModem EDGE embedded modem (MTSMC-E1-xx) models are no longer recommended for new product designs.
- Notify existing customers who have been using the MTSMC-E1-xx and have them begin their qualification testing on one of the recommended replacement models. Work with your MultiTech sales representative to ensure the correct model is ordered.

## VII. Additional Information

If you have any questions or require additional information on this Product Near-End-of-Life Notification, please contact your MultiTech sales representative:

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